

Dear friends and customers,

The impact of Covid-19 pandemic on our economy and people has been devastating to say the least. Like many other restaurants we have had to cut back on our staff and lost revenues by 70% and continue to try to adapt and change to the way we live and do business keeping in mind public health safety and safety of our own employees and customers.

Coronaviruses spread from person-to-person through respiratory droplets. Currently, there is no evidence to support the transmission of COVID-19 by food. It is not a food-borne gastrointestinal (GI) virus. Food-borne exposure to this virus is not a known route of transmission.

Nonetheless, out of an abundance of caution, our staff follow strict protocols. At both of our locations, the following updates health and safety practices have been implemented to do our best to care for our staff and customers:

Closed to dine-in (per Utah's new COVID-19 policies for all restaurants)

Open to curbside contactless pickup

Wear workplace uniform, aprons, hairnets.

Use gloves at all times. Replace gloves at any point during the chain of transmission. This includes if you touch the floor, touch your face, touch your phone, after cleaning any surface, or between tasks.

Frequently wash hands - before work, before entering a new area of the workplace, after task change, after sampling the food, if you touch your face, if you touch your hair, after using a phone, after return to the floor from office/bathroom/outside.

Use hand sanitizer frequently - after washing and drying hands, after handling packaged goods.

Wear masks at all times.

As an extra precaution to help avoid the transmission of COVID-19 through surface contact, do frequent washing and sanitizing of all food contact surfaces and utensils, packing area, and packaging materials.

Do not use cell phones anytime on the kitchen and restaurant floor

Maintain a safe distance from all employees. There is no hugging, handshakes, whispering, or any close contact

Follow stay at home orders when not at work.

Restrict contact to people outside of your home.

Practice social distancing at all times.

Report any symptoms immediately.

We follow these practices with strict compulsion.

The health crisis is obviously the greatest tragedy we all are facing, but the sudden and extreme impact on many people's livelihood has been devastating in and of itself, and foodservice workers are some of most severely impacted.

Thanks for your continued support and for support of small business.

Regards,

Biscotts Management.